

To our wonderful participants and community,

We know you are well aware these are unprecedented times indeed and C2A is watching and monitoring the situation day-by-day, taking all the advice required by our government and health department. Our hearts go out to anyone who is or has been affected by the Coronavirus (COVID-19) outbreak worldwide.

As always the case, the wellbeing of our community is paramount to C2A, so we have taken extra precautions and enhanced sanitising measures to ensure the health and safety of our team, participants and community.

Our hubs are currently open, but we are taking strong measures to ensure hygiene and social distance.

1. While we have always thoroughly cleaned our hubs, we've increased the frequency of cleaning in high-touch surfaces such as handrails, door handles and counters as well as social distancing in our hubs.
2. C2A also has hand sanitiser available for use by staff and participants in all hubs. We are currently working on sourcing single-use hand sanitiser wipes for participants and staff use. We have requested that staff wash their hands & sanitise often.
3. Team members are instructed to stay at home if they exhibit any flu or cold-like symptoms.
4. C2A requests that participants stay home if they exhibit any flu, cold-like symptoms or fever.
5. Our team members are being informed with up-to-date information as it happens.
6. We are asking all visitors to our hubs to respect and adhere to our enhanced sanitising measures as well as social distancing in our hubs.

What is social distancing and why is it important? (taken from the Department of Health and Human Services):

Social distancing includes ways to stop or slow the spread of infectious diseases. It means less contact between you and other people. Social distancing is important because COVID-19 is most likely to spread from person-to-person through:

- direct close contact with a person while they are infectious or in the 24 hours before their symptoms appeared
- close contact with a person with a confirmed infection who coughs or sneezes, or
- touching objects or surfaces (such as door handles or tables) contaminated from a cough or sneeze from a person with a confirmed infection, and then touching your mouth or face.

So, the more space between you and others, the harder it is for the virus to spread.

If you or members of your family have any concerns in relation to exposure or have flu like symptoms you should contact **Coronavirus Health Information Line 1800 020 080** in the first instance.

Above all, C2A wish you and your family continued health during this crisis.