



Connecting2Australia

Registered NDIS Provider

C2A

Now offering a range of modified supports during the COVID-19 period.

NOTE - places will be limited to ensure social distancing compliance during the COVID-19 crisis.

C2A is pleased to be able to offer modified 1:1 support programs during the COVID-19 period.

- Supports will be available Mon - Fri from 9am to 3pm (min. 4 hours)
- Supports can be at your C2A Hub or in some circumstances at home.
- Limited places available at each Hub.

What types of activities can I do?

- Cooking - meal plan & prep or be a Masterchef and design a recipe.
- Sports and Exercise - kick the footy, shoot some hoops, take an on-line fitness class, yoga or just a good old walk in the sun.
- Music - listen to it, dance to it or make it.
- Creativity - Arts and crafts, photography or make a movie.
- Test your skills - learn something new, play board games or cards.
- Gardening - whats that flower, plant a veggie patch, pick the crop.
- Stay connected - Catch up with your friends on-line, stay in touch with your family on FaceBook, Instagram etc..

If there is anything that you would like to do which isn't shown above, please call us to discuss or talk to one of your Hub team members.



What do I do to set up supports?

Step 1

You will be contacted by a team member from your Hub OR you can contact your Hub Business Manager and chat to them about the support you are looking for e.g. days, hours, etc.

Step 2

- Your Hub team will complete a short assessment/questionnaire with you and record details of the supports you require.
- Your Hub team will devise a modified 1:1 program that relates to your NDIS goals.
- Our payment team will develop a Schedule of Supports that will need to be signed as soon as possible.

Step 3

If your support is to be delivered in your home a Home Visit Checklist needs to be completed prior to supports starting. These are standard forms for any in-home services.

Step 4

Have fun!

Enjoy having a staff member there with you.

They will be able to support you work towards your goals, support you with activities and more...

How do we get in touch?

Call 1300 111 212 and ask to speak to a team member from your Hub.

- Frankston
- Mornington
- Traralgon
- Wonthaggi

Alternatively email us at info@c2a.org.au and a Hub team member will call you.

How much does it cost?

Supports will be charged at current prices outlined in the NDIS Price Guide & Support Catalogue effective 25 March 2020.

For example:

- 1:1 supports in a centre - standard weekday = \$64.80 per hour
- 1:1 supports in a centre - complex weekday = \$69.53 per hour

Please ask your Hub Business Manager or Payment Team member for more details on the costs directly related to your support needs.

Conditions

There are some services we cannot offer which include:

- Showering,
- Use of public transport (due to risk of COVID-19)
- Transport in a staff member's personal car

Cancellation Policy

During the COVID-19 crisis, NDIS have amended the cancellation policy. If you make a short notice cancellation (or no show), less than 10 business days before your scheduled support hours, C2A will charge 100% of the agreed price for the cancelled support.

As stated in the NDIS guidelines, there is no limit on the number of short notice cancellations (or no shows) that C2A can claim if a client does not attend.

COVID related changes will be reviewed by the NDIS in a 3 month time frame.

Any queries please ask your Hub Business Manager or your facilitator.

